



senryo

THE THOUGHT BEHIND THE SOLUTION

Case Study: Independent Validation and Verification

How a U.S. County Successfully Implemented a New Enterprise Resource Planning System for SMEs

Organization

A U.S. county that provides local government services such as resident, business, and administrative services

Solution

Provide guidance to the U.S. county and SMEs in implementing the new ERP system and follow Oracle's best practices in solution implementation

Challenge

Implement a new Enterprise Resource Planning (ERP) system, Oracle EBS, complete with Financials and Human Resources Capabilities, used by SMEs in the county

Benefits

Successful implementation of the new ERP system, avoided customization costs amounting to more than 10% of the original contract price

The client is a county in the U.S. that provides local government services, including individual and property tax assessments for residents, licensing and registration services for businesses, and general administrative services such as healthcare, public infrastructure, and economic development for residents and businesses in the county.

Challenges

The client was implementing a new ERP system, Oracle EBS, with Financial and Human Capital management capabilities. The client, however, needed guidance and oversight to ensure that the new ERP system complied with its requirements and that the solution would be successfully implemented. Furthermore, the client needed help in rolling out the new ERP system to the SMEs in the county.

Solution

Senryo Technologies provided consulting services to the client to support the implementation of its new ERP system. With deep expertise in Oracle EBS Financials and Human Capital Management, Senryo ensured the successful implementation of the new ERP system by validating the implementation deliverables against Oracle's best practices. It also aided the client in configuring the ERP solution to meet its requirements.

By becoming the client's implementation partner, Senryo also provided guidance to SMEs in the county in using the new ERP system. Senryo helped the SMEs understand the changes brought upon by the implementation of the new system.

Benefits



Successfully implemented Oracle EBS Financials and Human Capital Management solution



Ensured client's technical specifications and requirements are met



Effectively rolled out the solution to SMEs in the county



Avoided significant customization costs amounting to 10% of the original contract price



Senryo Technologies, an industry recognized solutions integrator, is committed to delivering transformational solutions that meet and exceed business-driven objectives while providing strong ROI metrics. We achieve this through a collaborative process with our customers, leveraging existing IT investments and new technologies to deliver results aligned with strategic initiatives and objectives. Our proven experience and thought leadership empower customers through better operational performance, mitigated risk, and improved governance.